Yakima Transit

Customer Comment Record

- ❑ Operations
- ❑ Planning
- ❑ Dispatch
- ❑ Marketing
- ❑ Manager
- ❑ Dial-A-Ride
- ❑ Maintenance
- ❑ Other

❑ SUGGESTION ❑ COMPLIMENT ❑ COMPLAINT ❑ OTHER

- ❑ Service Hours
- ❑ Route Structure
- ❑ Fares
- ❑ Early
- ❑ Late
- ❑ Missed Stop
- ❑ Driving
- ❑ Driver Conduct
- ❑ Bus Signage
- ❑ Bus Condition
- ❑ Bus Stops
- ❑ Shelter/Bench

Caller's Name:_____ Phone (H) _____ Phone (W) _____

Address:_____ City: _____ State: _____ Zip: _____

Date of Incident: _____ Time: _____ ❑ AM ❑ PM

Route #/Name: _____ Bus #: _____

Employee's Name:_____

CALLER'S COMMENTS: _____

Received by: _____ Date: _____ Time: _____